



Community Stakeholder Survey

The feedback we receive from stakeholders throughout our community is valued. We use this information to improve our organization. We value your input and welcome your honesty in completing this community stakeholder survey.

Please complete our survey by selecting an answer below each question that best communicates your opinion. Please provide additional comments and suggestions in the space provided.

What Program Are You Providing This Survey For?:

Which organization is this survey for?	
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Relationships:

Number of years you have known about this organization:	
Are you employed in an organization that refers individuals to our services?	
Please select the relationship that most applies:	

Questions

When contacting us by phone, your call is answered in a prompt and courteous manner.	
Our employees return phone calls and/or answer email messages in a timely manner.	
Requests for information about our services, or about an individual receiving services, are responded to in a timely manner.	
I am to speak to the organization’s leadership when needed	
I have been treated with respect each time I have had contact with your organization.	

Persons who requests services, and meet the requirements for admission to a program, are admitted in a timely manner.	
Our organization treats all persons participating in services with respect.	
Our employees are sensitive to differences in the cultural backgrounds of the persons receiving services.	
Our organization encourages, and is open to feedback about the quality of our services.	
Our organization is highly respected throughout the community for providing quality services.	
I would recommend your organization's services to a family member or friend, without hesitation.	
Accessibility to the program meets my expectations. (Please provide details in the comments section below).	

Comments and Feedback

<p>Please provide any specific suggestions you may have for improving our organization and our services:</p>	
<p>Please provide any additional comments you may have related to your experience with our organization:</p>	

Would You Like To Receive A Call Back From A Member Of Our Leadership?: _____

